katharine house hospice

embracing life and living

Care Strategy 2025 - 2029

Registered Charity No. 1011712

Registered company in England & Wales no. 02700516

Find out more about our care

www.khhospice.org.uk

Our aim

Our principal aim is to be a provider of specialist, high quality, easily accessible palliative and end of life care to enable preferred place of care and death.

A secondary aim is to collaborate with other providers in the health economy and to become a critical system partner.

A subsidiary aim is to meet the wellbeing, supportive care and social needs of patients, families and carers by creating a network of primarily volunteer resources.
Provision of services will be:

- free to patients and families at the point of delivery
- on the basis of patient need and our capacity
- delivered to an excellent standard
- in collaboration and integrated with other providers where possible.

Vision

Enabling people to live well and die with dignity in a place of their choice

Values

- We treat people fairly and with respect.
- We are open and honest.
- We communication effectively.
- We listen.
- We welcome difference.
- We value everyone.
- We value personal development.
- We are always professional.
- We aim to exceed expectations.
- We spend the hospice's resources wisely.
- We aim to continually improve what the hospice offers.
- We look for new and different ways to develop how we do things.

Supporting patients earlier in their PEOLC journey

Reducing the impact & likelihood of crisis

Delivering operational & clinical excellence, sustainability & resilience

Forming partnerships & enhancing volunteer utilisation

Digitalisation & automation

Foundations

Quality improvement | Continuous improvement | Sustainability | Collaboration

Enablers

- Clinical leadership
- Informatics & systems
- Board & quality governance
- Estates optimisation
- Recruitment
- Income generation
- Marcomms